

### **PRICES**

All prices are F.O.B., Livermore, California, USA and are subject to change without notice. Please verify current pricing when placing your order.

### **TECHNICAL ASSISTANCE AND CUSTOMER SERVICE**

If you need technical assistance with TBM Racing products or if you have a problem with an order, need to check when an order was shipped, need a part number or have questions about parts applications, please call please call (925) 443-0860 or email us at sales@tbmracing.com .

### **PAYMENT**

Retail orders are shipped either UPS pre-pay with Visa, MasterCard, American Express or Discover card. Dealer orders are shipped UPS C.O.D. via company check, money order, cashiers check or with the previously listed Credit Cards. TBM Racing offers no credit terms. Dealers presenting a bad check will be placed on a PREPAYMENT Only Status until the problem has cleared. All California dealers must furnish TBM Racing with a completed California State Resale Card or the appropriate sales tax will be charged. All C.O.D. orders are subject to current UPS pricing charges per box shipped. These charges are included in addition to the normal shipping charges.

### **SHIPPING**

All orders are shipped UPS Ground and are normally shipped on a same day basis if received by 4pm Pacific Standard Time (excluding orders sent via fax). UPS Overnight, UPS 2-Day, UPS Saturday, UPS 3-Day and Federal Express services are available upon request for additional charges. Damaged merchandise must be returned to our shipping department within 14 days of the invoice date with a RA#. Therefore, please inspect all boxes upon delivery. All damage claims are to be reported to the freight carrier. Credit Card orders must be shipped to address of Credit Card holder unless otherwise approved by TBM Racing.

### **FOREIGN ORDERS**

Foreign orders must be pre-paid in U.S. dollars. When placing an order by mail or FAX, please include your exact shipping address and FAX number, (with your country & city code). This is very important. We will FAX a quote and a request for payment with instructions.

### **BACK ORDERS**

Back orders are shipped automatically if less than 30-days from original order date. We will verify, by telephone or FAX, any back orders held over 30-days before shipping.

### **RETURNS**

Do not return any merchandise without calling and receiving a return authorization number (RA#). This number must be used for all returns and must appear prominently on the outside of the box. No returns are allowed on electrical parts, tools or special order items. All returns must be made within 30 days from the invoice date, and may be subject to a 20% restocking fee. Customer is responsible for return shipping fees.

### **DISCLAIMER OR WARRANTIES**

Any warranties on the products sold hereby are those made by the manufacturer, if any. The

seller hereby disclaims all warranties either expressed or implied, including any implied warranty or merchantability or fitness for a particular purpose, and TBM Racing, neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.